



Making Risk Management Work: Session Outputs

with Dr Penny Pullan

APM Thames Valley, Oxford Chapter

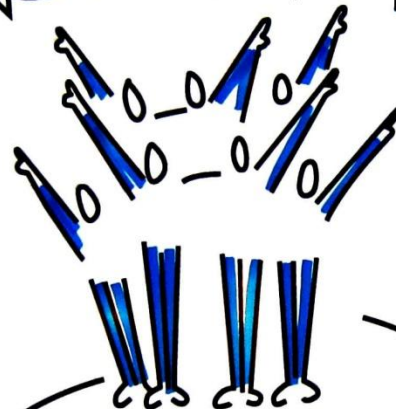
1st December 2011

Our Plan...

7:30 Talk
8:30 ish Q&A

We Are Here To...

learn how to make
our risk management
(workshops) ~~work~~ more effective



How We Work Together...

1 person talking
at a time
Honesty / No blame
Burning Questions
Contribute
Confidentiality

Today We Will...

Try out
tools

Gather
Ideas to
solve issues

Finish on
time

Get inspired
- to change your
next workshop

Virtual

Who's Doing What...

Penny Pullan:
Facilitator

Few:
volunteers

Host :
Laurence
Davidson APM

Everyone:
Participate

What's Next...

Who What When

Ownership of Mitigating
Action.

Define difference
between
business and project
risk

Bias toward Technical
factors
(Ignoring Bigger Picture).

Get everyone
together at the
same time

LACK OF
OWNERSHIP
AND
UNDERSTANDING

LACK OF
SHARED
UNDERSTANDING

UNCLEAR
LEADERSHIP
&
FACILITATION

Lack of
Understanding of
topic/objective.

Poor facilitator
↳ dominant people
take over.

SKILL OF THE
FACILITATOR

Portfolio Outlook.
(Working in Silos)

LIMITS OF
SCOPE/DISCUSSION
FORGOTTEN AREAS
eg. S.C.

WEAK LINK
BETWEEN
RISK MANAGEMENT
&
PLANNING

Non-Conducive
environment eg.
no tee / lock of ice-
breakers.

Pitfalls we
face with
risk mgmt
(esp. workshops)

Resistance to Change.

Too many
people
Disruptive people
Wrong people
Can't fit
Wrong people
Partly team building
Q&A

RIGHT PEOPLE
WITH THE
RIGHT SKILLS
IN THE ROOM

politics

Lock of
MOTIVATION

Unwilling to
Register Risk.

MEETING
PRE - PREPARATION

MIXED OBJECTIVES
OF PARTICIPANTS
(IN)EXPERIENCE (DOMINANCE)

RABBIT
HOLES

CLEAR
OBJECTIVES

EXECUTING
THE
PLAN

SCOPE
CREEP

HITTING HOME
IMPORTANCE OF
PRE-EMPTIVE ACTION

What really works for your risk workshops?

Agreeing the 'code of conduct' for the meetings.

Building on each others' ideas.

Focused

- Limit group size
- Clear objective
- Conducive environment
- Allow sufficient time
- Wrap up

Risk free
- anonymity
if necessary

Delegate ownership for monitoring/acting on risks.

Agree ~~the~~ where the 'pools' of risks reside for the project.

Don't attempt too much/too long

- scaled / controlled

Independent thinking before collective discussion

The right people that.

focused objective for the meeting.

5200

nks

SCRIBBLING

ENGAGING STAKEHOLDERS

"IDEA BINS"

DISCUSSION WITH CONCERNED PARTIES

The meeting is not effective!

Sort into clusters

Post-it Notes

Strong Facilitator

Brainstorming

AGENDA

- Honesty
- Blame free
- Established rules
- Directed but not bullied
- Clear understanding of purpose
- Right people
- Preparation time
- Time sensitive
- Ice breakers
- Good facilitation
- Clear objectives

Relaxed Environment